

## 2019 Perpetual Group Class Agreement

It is our goal to be fully transparent in all policies and procedures so that all parties understand their agreement when enrolling into the Perpetual Weekly Class Program.

\_\_\_\_\_  
(CHILD'S first and last NAME) Is enrolling into the SWIMBABESTM Perpetual Weekly Group Class Program for 2019.

I understand that I will be billed monthly or by the 3 month cycles February-November 2018. I also understand that should my 3 month billing cycle start in Oct or Nov of 2018, it will carry over into the new season of 2019. 3 month enrollments must be taken consecutively. (s).

**I understand the no make up policy**

\_\_\_\_\_ initial

**I understand the tuition policy.**

\_\_\_\_\_ initial

**I understand how find the perpetual weekly class calendar**

\_\_\_\_\_ initial

**I understand the drop policy** I understand I must confirm a class drop in writing via email by the **15th of the month PRIOR** to the next billing cycle. (IE if I plan to drop April classes, I must email no later than March 15th my intention to drop for April.) No class drops may be accepted at the front desk.

\_\_\_\_\_ initial

I understand I must receive an emailed confirmation for my class to have been confirmed as dropped

\_\_\_\_\_ initial

I understand that if my drop is not received in writing (via email) by the drop date, my child cannot be dropped from class and I will owe one full month's tuition for that class.

\_\_\_\_\_ initial

I understand if I drop during a mid 3 month cycle no refunds or credit will be offered for the remaining classes I reserved.

\_\_\_\_\_ initial

**I have read, understand, and will abide by all SWIMBABESTM policies.**

Parent/Legal Guardian Signature \_\_\_\_\_

Date \_\_\_\_\_



## SWIMBABES Perpetual Group Class Program

### Congratulations! Your child has been invited into our weekly Perpetual Group Class Program!

***What is the SWIMBABES Perpetual Group Class Program?*** Our Perpetual Group Class Program is our weekly class program by invitation only. Once your child is enrolled in Perpetual Group Classes, this is their day and time until you release their space in accordance with our drop policy. (Drop Policy listed on last page of this document.) Once you find a day and time that works for your student you will register in that class. Once you have successfully registered, this will be ***your*** “class day” and “class time” until you move to another day, another time or your student gets promoted.

***If I enrolled in 2x/week classes, how long is my child required to attend 2x/week?*** We do not recommend 1x/week classes for children 3 and under. However, after the first 3 months of perpetual enrollment is completed, we do allow children who are 3 and under who have passed their 5 min fully clothed test to attend 1x/weekly lessons if needed. \* 1x/week is called our “maintenance” program. This means children will maintain current skills and slowly add new ones over time, but may not keep pace with other children their age attending 2x/week classes. **For ages 3 and under, a minimum of 3 months sign up is required to join a beginning survival class.**

***Will my “class time” or “day of my class” ever change?*** In most cases, your class time and day will remain constant for the season. The students in each class will often stay and grow in levels together. If your child needs to change levels, your instructor will chat with you about the change and you can approach the front desk to chat about possible options. Occasionally we do need to consolidate or even close classes due to students leaving their class. If this happens, we will give you as much notice as we are able to and then offer you an alternate class time. If an alternate class time will not work, we will offer you a refund for any untaken lessons. Every year, at the beginning of August we revamp the “Fall Day Time” schedule, to meet preschool needs and changes. We reserve the right to consolidate classes at any time. **Payment does not guarantee a class time or class day will not change.**

***What is a “reserved group class space” in the perpetual program?*** Your tuition is paying for your “reserved group class space”. Just like preschool, your child is now enrolled in a class space that is reserved for him/her. If they miss their class we cannot offer a make up or refund for that class. However, you may opt to use one of your gift classes if you are paying tuition on our 3 month payment option. Additionally, we will not release your student’s class space unless you give a “Drop Notice” ... or ... Tuition is not paid in full by the 10th of the month due. (Drop Notice Policy can be found on last page of this document.)

***Can I enroll for this program online?*** No. Since these classes are by invitation only, Perpetual group classes



may only be registered for at the front desk in person or by phone.

***What can I do online?*** Create your own parent portal with all of your family information Book an intro class Update your credit card information Pay Tuition Enroll in auto pay

***What you CANNOT do online:*** MOVE a booking to another level or another day/time Book a gift lesson Cancel a booking Look up other perpetual booking classes. To do any of these just call us at 503 786 6250.

## Tuition

***How am I billed for Perpetual Group Classes?*** All students are billed for 3 months at a time when they first sign up for Perpetual Group Classes. After the first 3 months, you may choose to go to monthly billing if you wish.

***What is the benefit of paying 3 months rather than paying monthly?*** Our 3 month enrollment offers a discounted rate in tuition and for each 3 month payment you will receive free bonus classes If you choose to pay monthly, the rate is higher and there are no gift classes given.

***What if I need to change my payment option?*** You may change from a monthly payment to the 3 month option until the 3rd of each month. You may change from the 3 month payment to the monthly payment at the at end of the 3 month payment period.

***When is Tuition Due?*** Tuition is due upon enrollment into the Perpetual Weekly Class Program and on the 1st of the month thereafter in accordance with your tuition billing choice.

***What does my tuition pay for?*** You are paying monthly tuition for your child's reserved space in their weekly group class. Payment is for an average of 4 weeks of group class per month. Should your child miss a week, we do not offer make up classes or refunds. \*please see calendar information below for explanation of the 4 week cycle.



## Payment Options

### ***Once-a-Week Students***

***Monthly Payment Option:*** Tuition is due on the 1st of each month of class. There is a 5-day Grace Period. Payments received after the 5th will incur a Late Fee of \$10. Late Fees are added to accounts at 8am on the 6th of the month. Students will be dropped from their class if full payment is not received by the 10th of the month. Payment arrangements can be made if a client has an “extenuating circumstance”. If a student is dropped for non-payment, a full month of tuition **plus** the late fee will be assessed to the family account. The student will not be able to re-enroll until the account is paid in full.

***Every 3 Months Payment Option:*** Tuition is due the first month of the session, on the 1st day of the month. There is a 5-day Grace Period. Payments received after the 5th will incur a Late Fee of \$10. Late Fees are added to accounts at 8am on the 6th of the month. Students will be dropped from their class if full payment is not received by the 10th of the month. Payment arrangements can be made if a client has an “extenuating circumstance”. If a student is dropped for non-payment, a full month of tuition **plus** the late fee will be assessed to the family account. The student will not be able to re-enroll until the account is paid in full.

### ***Twice-a-Week Students***

***Monthly Payment Option:*** Tuition is due on the 1st of each month of class. There is a 5-day Grace Period. Payments received after the 5th will incur a Late Fee of \$10. Late Fees are added to accounts at 8am on the 6th of the month. Students will be dropped from their class if full payment is not received by the 10th of the month. Payment arrangements can be made if a client has an “extenuating circumstance”. If a student is dropped for non-payment, a full month of tuition **plus** the late fee will be assessed to the family account. The student will not be able to re-enroll until the account is paid in full.

***Every 3 Months Payment Option:*** Tuition is due the first month of the session, on the 1st day of the month. There is a 5-day Grace Period. Payments received after the 5th will incur a Late Fee of \$10. Late Fees are added to accounts at 8am on the 6th of the month. Students will be dropped from their class if full payment is not received by the 10th of the month. Payment arrangements can be made if a client has an “extenuating circumstance”. If a student is dropped for non-payment, a full month of tuition **plus** the late fee will be assessed to the family account, The student will not be able to re-enroll until the account is paid in full.

***Two Part Payment Option:*** Half of the session’s Tuition is paid for the first month of the 3 month enrollment period. . The remaining 1/2 of the session’s Tuition is due the second month of the 3 month period. No Tuition is due the third month. Please remember this payment option requires you to be enrolled in Auto Payments and your auto payment will be run between the 3rd-5th of the month due with a credit card held on file. Credit cards that are declined will incur a Late Fee of \$10. Late Fees are added to accounts at 8am on the 6th of the month. Students will be dropped from their class if full payment is not received by the 10th of the month. Payment arrangements



can be made if a client has an “extenuating circumstance”. If a student is dropped for non-payment, a full month of tuition **plus** the late fee will be assessed to the family account. The student will not be able to re-enroll until the account is paid in full.

***How do I enroll in automatic payments?*** You may sign up at the front desk or online on your own. To sign up online go to **swimbabes.com** and your account. Enter your credit card information in to the secure site and click the “yes” button to run your card automatically. If you have your account on Recurring Payments, your card will be run between the 3rd and 5th of each month (or at beginning of each new 3 month period ) to the credit card that you have left on file. Recurring Accounts will automatically receive the Early Bird Discount for full paid tuition when run automatically. If you would like to not have your account run on auto pay for a certain month, just pay by the 1st of the month at the front desk, and we will not run your credit card on file with the auto pays that month

## **Do you offer any types of discounts?**

**YES!**

***Early Bird Discount:*** Those accounts paid in full by the 1st of the month are given a \$10.00 Early Bird Discount.

***Auto Payment Discount:*** Those accounts enrolled in Auto Pay (with a valid Credit Card on file) are allowed the Early bird discount when their payment is run on the 5th of the month due.

***Cash Discount:*** cash discounts are offered ... please inquire at the front desk.

***3 Month Payment Option:*** Is the best value. It gives the most savings and value per period. And it also includes FREE Gift Classes, which are not part of the Monthly Payment Option Plan. Inquire at the front desk regarding current pricing/rates. This option does not require enrollment in Auto Pay.

***Two Part Payment Option: Available only to twice-a-week three month enrollment students.*** This option does offer the reduced session price compared to the Monthly Payment Plan and includes FREE Gift Classes, which are not part of the Monthly Payment Option Plan. This plan does require clients to be enrolled in Auto Pay, however, it does not include the Early Bird Discount. Payments automatically run between the 3rd-5th of the month they are due. \* please see under Tuition above for explanation of the 2 part payment plan \*\*\* **We do not offer multiple child discounts at this time.**

























